

Slate Run Pharmaceuticals Return Goods Policy

Effective Date: April 1, 2025

Slate Run Pharmaceuticals Return Goods Policy overrides all other Return Goods Policies from distributors, wholesalers, pharmacies, retailers, clinics, and hospitals. Slate Run Pharmaceuticals reserves the right to determine if products qualify as returnable and are subject to valuation at the time of receipt.

Return Authorization is required to return Slate Run Pharmaceuticals products, and approval is required prior to processing and issue of credit. Products will not be credited without a Return Authorization and credit will only be issued if it is within the terms of the return policy. Return Authorizations expire sixty (60) days from date issued.

Return Authorization may be obtained by emailing your request to: [Returns@slaterunpharma.com](mailto>Returns@slaterunpharma.com)
Customerops.slaterun@knipper.com

Returnable Items:

A product qualifies for reimbursement if:

Product is purchased directly from Slate Run Pharmaceuticals. **Any indirect purchases cannot be returned to Slate Run Pharmaceuticals.** Indirect customers must return Product to the wholesaler (from whom the Product was originally purchased) for credit from wholesaler. Product is shipped or received in error (Product not ordered by customer).

- A. Product is damaged in shipping (accompanied by a signed bill of lading noting damage) if reported to customer service within ninety-six (96) hours of receipt and returned within thirty (30) days.
- B. Product has six (6) months or less to expiration or cannot be out of date by more than twelve (12) months. Products that are outside of this eighteen (18) month window will not be credited.
- C. Product has a valid lot number and expiry date and be in its original, unaltered/unopened container or trade package.

Slate Run may accept other returns at its sole discretion with prior approval.

Nonreturnable Items (no credit will be issued):

All products other than those listed above shall be deemed non-returnable. Non-returnable products include, without limitation:

- A. Products with more than 6 months expiration dating remaining on the package/container, unless there is an overstock position for which Slate Run has agreed to accept return.
- B. Products dated more than 12 months beyond the expiration date noted on the package/container.
- C. Packages/containers with labels added to or removed from original manufactures package/containers.
- D. Repackaged product
- E. Product that has been in a fire, clearance, bankruptcy, or similar sale.
- F. Product sold on “non-returnable” terms.
- G. Expired products totaling less than \$150.00 per return
- H. Merchandise purchased or otherwise obtained in violation of any federal, state, or local law or

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regulation.

- I. Merchandise destroyed or damaged from causes such as fire, water, tornado, or other catastrophe and merchandise that has otherwise deteriorated due to conditions occurring after shipment and beyond the control of Slate Run Pharmaceuticals such as improper storage or handling, heat, cold, smoke, and so forth.
- J. No partials will be accepted for credit; except for in the States that regulate returned goods. Partial goods include broken safety seals either inside or outside of each package/container.
- K. Products destroyed off-site or otherwise have not been returned to Slate Run Pharmaceuticals.
- L. Products with illegible or missing lot number and/or expiration date.
- M. Product returned, or credit memo requested, via Wholesaler, without documentation proving the product was sold from that Wholesaler to that customer, and the applicable chargeback was reversed
- N. Product returned by any party other than the original direct purchasing customer
- O. Products where the customer returning the product is not identified, ie. "batched returns"

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Controlled Substance Returns:

Controlled Substance (CII) returns require DEA Form 222 to be submitted along with the Return Authorization (RA) as part of the return authorization process. Controlled Substances must be returned in accordance with Federal and State regulations regarding the movement of CII substances.

DEA Form 222 may be obtained by:

1. **Emailing your request to:** Customerops.slaterun@knipper.com
2. **Please include a copy of the Returning Registrant's DEA license in order to verify eligibility.**

Damaged in Shipping and Shortages:

- A. Products received damaged may be returned for full credit when reported in writing to Slate Run Pharmaceuticals within 72 hours of receipt. Please have the Transportation Company note "damaged" on freight bill.
- B. Slate Run Pharmaceuticals must authorize damaged product returns and issue an RGA.
- C. Upon request, buyer shall furnish such documentation as required for Slate Run Pharmaceuticals to recover loss from the carrier.
- D. Upon receipt of product, customers are requested to verify quantities of units received against original shipping documents by performing a physical count. Any discrepancies must be reported to Slate Run Pharmaceuticals within ten (10) days of receipt, at which time the Slate Run Pharmaceuticals Regulatory/Quality Assurance Department may initiate an investigation.

Procedure for Returning Items:

All returnable products must be returned to Slate Run Pharmaceuticals at the following address:

Slate Run Pharmaceuticals
Attn: Returns Department
1250 Patrol Rd.
Charlestown, Indiana 47111

Returns of Slate Run Pharmaceuticals products must include a packing list containing the following information:

- A. Name, address, DEA number, and contact information of facility returning product
- B. Customer name, address, and contact information
- C. Wholesaler name and address
- D. Reference number
- E. Reason for return
- F. Listing of products – product description, package size, lot number, expiration date, quantity
- G. Returns Authorization number

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All returns shall be made in compliance with all applicable federal and state laws and regulations. All charges associated with processing and destruction of return goods by Slate Run Pharmaceuticals-approved returned goods service contractor shall be paid by Slate Run Pharmaceuticals. All other charges (i.e., transportation, processing fees) charged by any third party shall be the responsibility of the customer and shall not be reimbursed by Slate Run Pharmaceuticals. Slate Run Pharmaceuticals products returned outside these policy guidelines will not be returned and no credit will be issued.

Terms:

- A. Reimbursements will be issued based on the Wholesale acquisition cost (WAC) at the time of purchase if (a) the product was sold through a wholesaler at a contract cost and the applicable chargeback is shown to be reversed, or (b) the product was never sold from the wholesaler at a contract price to any customer and remained in their inventory until product is eligible for return.
- B. At no time will any customer be credited for more than the customer's acquisition cost for any product.
- C. Credits expire one-hundred eighty (180) days from date issued.
- D. Reimbursement will be made in the form of a credit memo applied to the customer's current account balance or future purchases. Credits will be issued to direct accounts only. Indirect customers such as retail and hospital pharmacies will receive credit through their servicing wholesaler.
- E. Slate Run Pharmaceuticals will not issue credit or accept charges/deductions for administrative, handling, or freight charges associated with the return of product to Slate Run Pharmaceuticals.
- F. Credit or reimbursement will not be issued for product destroyed by customer or third parties.
- G. Credit will not be extended when the intent is to temporarily reduce inventory
- H. Credit will be issued to wholesalers and/or direct accounts only
- I. Slate Run Pharmaceuticals will not accept responsibility for any charges incurred for Products returned to a facility other than Knipper.

Returned Goods Policy is subject to change and supersedes any previous Returned Goods Policies.